



## **Terms and Conditions- Destination Weddings**

These Terms and Conditions apply to all Daiquiri Tours, Inc. travel arrangements made and services rendered for Destination Weddings, including tour programs, hotel accommodations, transportation services, excursions, and any other services provided to the CLIENT, other than cruises. These Terms and Conditions are in addition to any policies or terms and conditions set forth by each individual supplier contracted or booked on CLIENT's behalf (such as, but not limited to, hotels, event venues, transportation, photographers, floral arrangement companies, cake designers, decorators, and other wedding suppliers). Individual supplier terms and conditions that will apply and/or vary from these Terms and Conditions, will be presented to the CLIENT for approval before services are booked on CLIENT's behalf.

By and purchasing travel and other destination wedding related services with Daiquiri Tours, Inc., the CLIENT, TRAVELER/CLIENT and TRAVELER'S/ CLIENT'S AGENTS (when applicable) accepts all terms and conditions herein.

### **1. TRAVEL/WEDDING PLANNING SERVICES**

The fee for Travel/Wedding Planning Services will be due upon acceptance of contracting our services for the Destination Wedding. The initial proposal and assistance in the selection of a hotel or venue for the wedding will be provided at no charge. The Travel/Wedding Planning Services will include all of the research, coordination of services with hotel and suppliers, constant communication on CLIENT's behalf with the resort, constant communication with CLIENT's guests, and assistance with any aspect of the wedding prior to the travel/wedding date. The wedding guests can contact Daiquiri Tours directly, once all aspects of the wedding have been finalized, and Daiquiri Tours will facilitate all bookings on their behalf. Note that it is best for all guests to book through the room block that will be arranged on CLIENT's behalf so that the CLIENT can take advantage of whatever perks will be offered from the hotel (varies by hotel, but this will be communicated in proposals).

The selection of the vendors and service providers for all planned activities and services proposed by the Wedding Planner is made by the Clients, unless otherwise agreed. In the event of any supplier/service provider's cancellation or emergency, Daiquiri Tours may substitute a new supplier/service provider with advance notice to the CLIENT, and any additional costs are to be paid by the CLIENT, if applicable.

A special sign-up page will be created just for the guests with all necessary information for the location, how to pay, FAQ's, etc.

Some payments for various selected services (including hotel, service providers, and other suppliers) may be made directly to the supplier or to Daiquiri Tours and will be communicated at time of selection. All coordination will be made, on CLIENT's behalf, by Daiquiri Tours. Guests may be requested to pay the hotel directly, but Daiquiri Tours will help facilitate this on CLIENT's/guest's behalf.

The CLIENT may also wish to hire Daiquiri Tours to be present at the Destination Wedding or a few days prior to continue onsite coordination as needed with all suppliers, hotel venue and local staff. This is not included in the initial Travel/Wedding Planning Fee but can be added on as an optional service. This will allow CLIENT's Destination Wedding Planner to arrive in advance to ensure all preparations have been carefully reconfirmed, double checked, and this person will also serve as the main contact for the CLIENT at the wedding for guests, all suppliers, hotel staff, etc. The Destination Wedding Planner will be there to handle everything on the day of, as well as several days (to be determined) prior to the event day. This add-on service will have a daily fee associated with it, as well as travel expenses (such as air, lodging, and meals) and will be communicated in advance. Arrangements for this service must be made at least 6 months in advance, when possible, to ensure availability of the Destination Wedding Planner and accommodations at the hotel.

Any additional services requested from the Wedding Planner/DAIQUIRI TOURS that incur additional costs will be communicated to the client for approval, prior to carrying out those services on behalf of the CLIENT.

## **2. CLIENT/WEDDING PLANNER RELATIONSHIP**

The CLIENTS (bride/groom/parents) are considered one unit in the communication process, meaning it is assumed that any request or information provided by one of them is internally agreed upon by all. If only a select few from the CLIENT PARTY are responsible for making decisions for the Destination Wedding, this must be communicated in advance to ensure the proper protocols are being followed by Daiquiri Tours. The Wedding Planner is not liable for any inconveniences that arise from actions that have not been previously discussed and/or agreed upon by the CLIENTS.

Upon written request, the Wedding Planner/DAIQUIRI TOURS can also act as an intermediary and make payments for and in the name of the CLIENT for the suppliers/service providers. DAIQUIRI TOURS shall

not be a contractual party to the supply/services. Contracts shall be closed between the supplier of the products/services and the CLIENT, however all coordination will be provided by DAIQUIRI TOURS. The Wedding Planner/DAIQUIRI TOURS shall not be liable to the Clients for obligations of the supplier/service providers and shall not be liable to the supplier/service providers for the obligations assumed by the CLIENT. DAIQUIRI TOURS shall only act as an intermediary and, within 3 (three) working days since after the Wedding Planner has received such a request, as well as the money from the Clients for this purpose, and all the necessary information to make the payment, shall transfer the amounts into the accounts of the vendors' services/products.

Due to the virtual nature of the relationship, the CLIENT understand the importance of communication, especially via e-mail, and agree to respond to questions, requests and communications from the Wedding Planner in a timely manner. The CLIENT understand that DAIQUIRI TOURS is a business with other clients to serve, and require fair, realistic notice in order to attend to requests and projects. Poor planning or miscommunication on the part of the CLIENT will not constitute an emergency for the Wedding Planner. The CLIENT understand that the Wedding Planner may require detailed clarification of events/projects in order to meet expectations and provide the best support and highest quality work.

The CLIENT may need to provide the Wedding Planner with other important documents and information, such as seating charts, guest lists, wedding favors, welcome bags, schedules and other relevant details. This may vary by venue and will be communicated throughout the planning process.

### **3. LAND RATES AND PRICE QUOTES**

Rates are typically based on land only services, and do not include U.S. domestic airfare or international airfare to or from the U.S., unless otherwise stated. Flights can be booked on behalf of each TRAVELER/CLIENT/CLIENT and rates are subject to airline availability and rate structure. Land-only rates (including hotel rates) are guaranteed upon receipt of deposit or payment in full, depending on supplier payment terms. Printed rates found on our website or promotional materials are subject to change without notice.

With hotel bookings, in some cases, contracted rates may be booked by paying directly to the hotel or direct to Daiquiri Tours.

### **4. CONFIRMATION AND PAYMENTS**

The TRAVELER/CLIENT or TRAVELER'S /CLIENT'S AGENCY (herein referred to as AGENCY) has agreed to pay the applicable RATES provided by DAIQUIRI TOURS, INC. (herein referred to as DAIQUIRI) providing the opportunity for the TRAVELER/CLIENT/CLIENT or AGENCY to purchase travel services from DAIQUIRI, inclusive of all inclusions set forth to the TRAVELER/CLIENT/CLIENT/AGENT at the time of confirmation. The initial Travel/Wedding Planning Fee will be due at time of acceptance of these terms and conditions. For other contracted services, deposit amounts and final payments will be set forth at time of hotel/venue/supplier selection. Flight bookings require 100% payment at time of service.

If payment for full invoiced amount is not received on or before the due date, the TRAVELER'S/CLIENT's services may be cancelled.

## **5. CANCELLATION & REFUND**

DAIQUIRI reserves the right, in its sole discretion, to reject an individual at any time prior to departure, or to cancel the TOUR in which a TRAVELER/CLIENT is scheduled to participate. In the unlikely event of such a cancellation by DAIQUIRI, or if a TRAVELER/CLIENT has been rejected, the total amount paid to DAIQUIRI will be refunded, unless the cancellation is due to non-payment of the total invoiced amount by the payment due date or is due to governmental action beyond DAIQUIRI's control, in which case the amount refunded will be reduced to the extent DAIQUIRI has incurred expenses in organizing the travel arrangements. Other than such a refund, DAIQUIRI will not be responsible to a TRAVELER/CLIENT or AGENCY for any other refund, costs, interest, liability or damages of any kind, including but not limited to airline tickets, visas, pre or post night accommodations, etc.

If TRAVELER/CLIENT cancels for any reason, he or she or his AGENCY must notify DAIQUIRI in writing. The cancellation will be effective upon DAIQUIRI's receipt of the written notification by email. DAIQUIRI incurs substantial administrative and planning costs prior to the departure of TRAVELER/CLIENT. Therefore, regrettably, if TRAVELER/CLIENT cancels his or her participation in the TRAVEL SERVICES, funds paid by TRAVELER/CLIENT to DAIQUIRI or other service providers can be refunded only as set forth below, unless the service providers have other cancellation policies that override the policy below, in which case the service providers policy will be followed.

If cancellation and payment policies differ for any reason from those listed below for specific travel packages or travel services, the TRAVELER/CLIENT will be notified prior to confirmation of services.

The Clients shall not change the date, time or location of the wedding without first contacting and advising DAIQUIRI TOURS of said changes, so as to determine if the Wedding Planner is still available to provide services. If the CLIENT changes the date, time or location of the scheduled wedding, and the Wedding Planner is unavailable to provide services, then the Wedding Planner is released from all contract obligations, and shall in no way be held responsible or liable in any manner whatsoever for non-performance. The Clients also forfeit the Travel/Wedding Planning Service Fee, corresponding to

the hours invested by the Wedding Planner up to the cancellation, for non-compliance with this Agreement.

In the event the Wedding Couple is forced to change the date of the wedding, and the Wedding Planner is available to provide services, every effort will be made by the Wedding Planner to transfer location reservations, sub-contractors and the wedding coordination support to the new date. A change fee (of at least \$500) will apply depending on service providers and amount of time required to make the change by DAIQUIRI TOURS and will be communicated to the CLIENT for approval. The CLIENT agrees that in the event of a date change any expenses including but not limited to deposits and fees that are non-refundable and non-transferable are the sole responsibility of the CLIENT. There may also be additional charges above and beyond those set in the original Agreement. The Clients further understand that last minute changes can impact the quality of the event and that the Wedding Planner is not responsible for these compromises in quality.

**FOR TRAVEL PROGRAMS:**

If the cancellation is effective the following penalties will apply, unless otherwise communicated in accordance with service providers policies:

<b>CANCELLATION PENALTIES APPLIED (amounts retained)</b>	
<b>61+ DAYS BEFORE TRAVEL</b>	\$200 cancellation fee
<b>31-60 DAYS BEFORE TRAVEL</b>	50% of total package price
<b>30-0 DAYS BEFORE TRAVEL</b>	100% of total package price

No refunds will be made for unused portions of the TOUR for any reason. Rebookings or change of date are also considered a cancellation and no refunds will be due to the TRAVELER/CLIENT/GUEST.

For flights booked through DAIQUIRI, the following applies:

**Change Rules**

- Changes (travel dates): All Changes will incur an administrative fee from the airline and agency in addition to the fare change, when allowed.
- Changes (name): All tickets are nontransferable. All Changes will incur an administrative fee from the airline and agency in addition to the fare change, when allowed.
- Cancel / Refund: Not allowed.

**Flight Rules and Restrictions**

- Daiquiri Tours Inc advises all passengers to ensure to have all travel documents including Passports, and required visas issued and presented at the time of travel.
- Daiquiri Tours Inc advises all passengers to review tickets and itinerary upon receipt. All times shown in the itinerary are local times.
- All passengers are recommended to be present at the airport 3 hours prior to departure for international departures, and 2 prior to domestic travel.
- All International flights must be confirmed 72 hours prior to departure.

**All tickets returned for refund or reissue in addition to any applicable airline charges.**

- Daiquiri Tours Inc does not assume responsibility for and will not compensate passengers for travel interruptions caused by matters beyond our control including those caused by Acts of God and Nature, overbooking and or changes made by carriers/hotels/car rental companies/tour operators, etc.
- Daiquiri Tours Inc has made passenger completely aware of the importance of travel insurance and the conditions that apply to tickets.
- Daiquiri Tours Inc will not be responsible for any expense incurred as a result of refusal to purchase travel insurance.
- Please make a note of your confirmation number or print the itinerary/email for your records. This serves as a confirmation of your booking request.

The TRAVELER/CLIENT is solely responsible for any airfare or other travel fees, charges, expenses or penalties that might result from any cancellation of or change in the TRAVELER'S/ CLIENT'S TOUR/TRAVEL PACKAGE/TRAVEL ARRANGEMENTS, whether the TRAVELER/CLIENT/ cancels the TOUR or it is cancelled or altered by DAIQUIRI.

It is very important that a TRAVELER/CLIENT/AGENT understands the cancellation policy. If it is not clear, the TRAVELER/CLIENT should ask for clarification. Please note that some hotels may have different cancellation penalties than those listed here in; if this should arise those cancellation penalties will be communicated to the TRAVELER/CLIENT/AGENT at time of booking. DAIQUIRI cannot make exceptions to this cancellation policy for any reason, including medical emergencies. Travel Medical and Emergency Medical Evacuation insurance is automatically included in the AIRLINE ticket (please check with your airline's policy for full details).

DAIQUIRI STRONGLY URGES THE TRAVELER/CLIENT TO PURCHASE ADDITIONAL TRIP CANCELLATION INSURANCE. INSURANCE CAN BE PURCHASED HERE and if purchased within 15 days of your initial payment, you have additional perks included: [www.daiquiriusa.com/insurance](http://www.daiquiriusa.com/insurance)

**HOTEL ONLY RESERVATIONS**

Hotel only reservations may be subject to different payment and cancellation policies and such policies will be disclosed to the TRAVELER/CLIENT prior to confirmation of services. The TRAVELER/CLIENT adheres to these new cancellation policies and payment terms when paying for such services.

## **6. CHANGES TO RESERVATION**

Changes to type of TOUR or start date by TRAVELER/CLIENT or AGENCT are considered a cancellation and are subject to the Cancellation and Refund policy found herein. TRAVELER/CLIENT changes may be subject to additional airline, TOUR or hotel fees should the original rates no longer be available for the revised travel dates.

## **7. PASSPORTS AND VISAS**

The TRAVELER/CLIENT is required to have a passport valid for six months after the return from their TOUR and it is TRAVELER/CLIENT responsibility to obtain the required visas if applicable. TRAVELER/CLIENT holding a passport from a foreign country, green card, U.S. visa, or special-use passport are solely responsible for understanding the limitations imposed on their passport, green card, U.S. visa, or special-use passport regarding re-entry back into the United States. DAIQUIRI cannot be held liable for a TRAVELER/CLIENT who is refused service by any air carrier or entry into any country because of a restricted visa or passport or denial of a visa by any country's consular services. In the event the TRAVELER/CLIENT is refused entry to the country of travel because of visa or passport issues or denial of a visa, applicable cancellation penalties apply.

TRAVELER/CLIENT is responsible for having on his or her person proper documentation to enter each country of travel as applicable as well as to re-enter the United States, and proper documentation to travel via a third country (if applicable).

## **8. CHANGES TO ITINERARY/EVENT**

We make every effort to operate the TOUR, EVENT or ITINERARY as outlined in the final documents presented to the CLIENT. However, circumstances beyond our control may require an adjustment to the schedule or its inclusions. We strive to avoid such changes, but must reserve the right to make such modifications when necessary. Every attempt will be made to replace such changes or cancellations of tour or event components with a comparable substitution. If a TRAVELER /CLIENT cancels his or her participation in the TOUR/EVENT because of a TOUR/EVENT change, normal cancellation penalties will apply.

## **9. TRAVELER/CLIENT/CLIENTS REQUIRING SPECIAL ASSISTANCE**

TRAVELER/CLIENT or AGENT must report any disability requiring special attention at the time a reservation is requested. DAIQUIRI will make reasonable attempts to accommodate the special needs of such TRAVELER/CLIENT, but does not guarantee this, and is not responsible for any denial of services by airline carriers, hotels, transportation agencies, and other independent suppliers. DAIQUIRI regrets that it cannot provide individual assistance to a TRAVELER/CLIENT for walking, dining, getting on and off

motor coaches, ships and other transportation vehicles, or assist with other personal needs. TRAVELER/CLIENT who need such assistance must be accompanied by a qualified companion who is also a TRAVELER/CLIENT on the TOUR/EVENT. Countries outside the US can sometimes be difficult to maneuver for persons with disabilities.

## **10. STATE DEPARTMENT TRAVEL ADVISORIES**

It is the responsibility of each TRAVELER/CLIENT to become informed about the most current travel advisories and warnings by referring to the U. S. State Department's travel website at [travel.state.gov](http://travel.state.gov) or by calling (888) 407-4747. In the event of an active State Department Travel Warning against travel to the specific destination location(s), should a TRAVELER/CLIENT still choose to travel such TRAVELER/CLIENT assumes all risk of personal injury, death or property damage that may arise out of the events like those advised or warned against.

In time of special circumstances, such as a PANDEMIC (i.e. COVID-19), the TRAVELER/CLIENT must be aware of special requirements for entry into the destination country and return to their home country/state/city. Such requirements may change after the initial confirmation of booking travel arrangements/events and even while traveling and it is the responsibility of the TRAVELER/CLIENT to stay informed of any such changes that may occur and cause disruptions to the scheduled services. In the case of COVID-19, testing, vaccination, quarantine, and other requirements, policies and protocols may be in place and DAIQUIRI TOURS is not responsible for any disruptions that may occur though assistance will always be available to the CLIENT/TRAVELER on behalf of Daiquiri Tours in case it is requested/required.

## **11. LIMITED RESPONSIBILITIES**

DAIQUIRI, its employees, shareholders, directors, successors, agents and assignees, does not own or operate any entity which provides goods or services to the TRAVELER/CLIENT. DAIQUIRI purchases transportation (by coach, train, vessel or otherwise), hotel and other lodging accommodations, restaurant, ground handling and other services from various independent suppliers. All such persons and entities are independent contractors. As a result, DAIQUIRI is not liable for any negligent or willful act of any such person or entity or of any third person. In addition and without limitation, DAIQUIRI is not responsible for any injury, financial or physical loss, death, inconvenience, delay or damage to personal property in connection with the provision of any goods or services whether resulting from but not limited to acts of God or force majeure, pandemics, illness, disease, acts of war, civil unrest, insurrection or revolt, animals, strikes or other labor activities, criminal or terrorist activities of any kind, overbooking or downgrading of services, food poisoning, mechanical or other failure of aircraft or other means of transportation or for failure of any transportation mechanism to arrive or depart on time. There are many inherent risks while traveling, which can lead to illness, injury, or even death. These risks



are increased by the fact that these trips may take place in remote locations, far from medical facilities. Guest assumes all such risks associated with participating in these trips.

The Wedding Planner is not liable for any delays or irregularities in document processing by the authorities, as well as any delays or the cancellation of the ceremony caused by the delayed delivery or lack of information and/or incorrect or incomplete documents provided by the Clients or authorities.

The Clients agree that the accuracy of information supplied to the Wedding Planner is the sole responsibility of the Clients, and that the Wedding Planner is not responsible and shall not be held liable for the results of services performed on the basis of inaccurate, incomplete or untruthful information furnished by the Clients. The Clients assume full responsibility for acceptance of work or services performed and agreed upon, as well as final proofing and accuracy. The Wedding Planner is not responsible for errors or omissions. Corrections will be made at no charge if they are brought to the Wedding Planner's attention within 30 (thirty) days after project completion and acceptance, if applicable. Corrections are not to be construed with changes.

The Wedding Planner is not responsible for any events preventing the wedding to happen, such as fire, flood, earthquake or any other natural or human acts.

## **12. FEE SCHEDULE**

Initial Proposals/Assistance in Hotel Selection is complimentary.

**Travel/Wedding Planning Fee (one-time fee):** \$1,200  
*Due at time of accepting this agreement*

**Onsite Coordination (optional):** \$300 per day + travel expenses  
*To be decided at least 6 months prior and based on availability*

**Booking of Guest Hotel Rooms and Flights:** guests to pay negotiated rates  
*(no extra charges)*

By signing the Agreement, the Parties agree to and accept the terms and conditions.

\_\_\_\_\_

\_\_\_\_\_

DATE: \_\_\_\_\_

DATE: \_\_\_\_\_

PLANNER: \_\_\_\_\_

CLIENT NAME: \_\_\_\_\_

Daiquiri Tours, Inc.

Office: 305-399-5882

NAMES OF DECISION MAKERS: \_\_\_\_\_

Email: info@daiquiriusa.com

\_\_\_\_\_

BRIDE & GROOM: \_\_\_\_\_

\_\_\_\_\_

DESIRED EVENT DATE: \_\_\_\_\_

FLEXIBLE: \_\_\_\_\_

DESIRED LOCATION: \_\_\_\_\_